

Blackboard New Features and Updates

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Complete Blackboard Documentation

Instructor Blackboard Documentation

http://help.blackboard.com/en-us/Learn/9.1_2014_04/Instructor

Student Blackboard Documentation

http://help.blackboard.com/en-us/Learn/9.1_2014_04/Student

Videos

Blackboard Home

<https://www.youtube.com/user/BlackboardTV/featured>

Blackboard Learn for Instructors

https://www.youtube.com/user/BlackboardTV/playlists?sort=dd&view=50&shelf_id=2

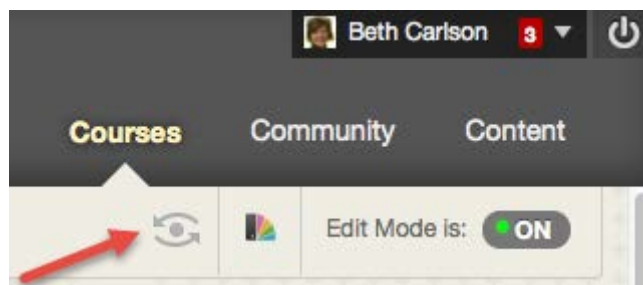
Blackboard Learn for Students

https://www.youtube.com/user/BlackboardTV/playlists?shelf_id=3&sort=dd&view=50

New Features and Changes

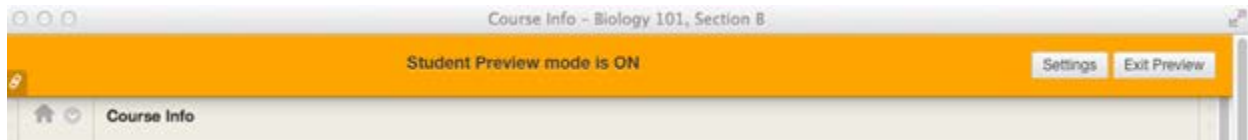
Titles underlined are linked to Blackboard's website that will have expanded information on the topic.

Student Preview – This useful for confirming behaviors such as time/date availability, adaptive release criteria, grade weighting, and other course behaviors that control what a student sees in the course or require some particular interaction from the student to be triggered.

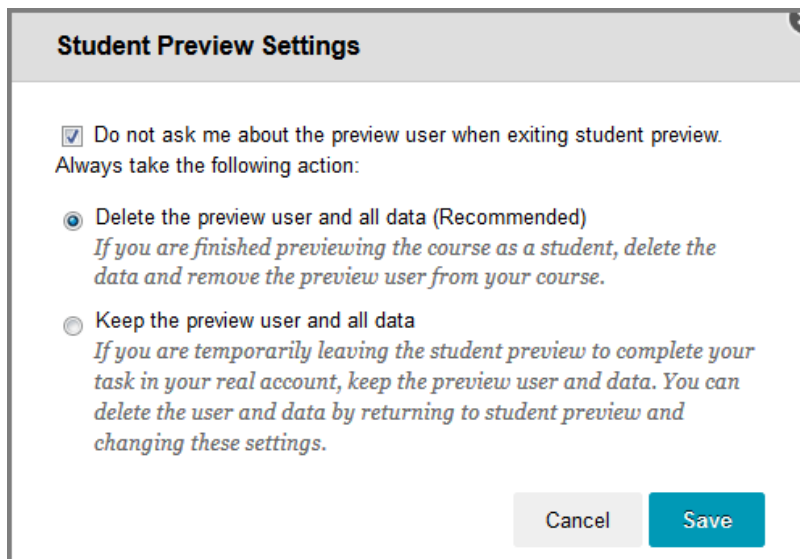


The Student Preview feature provides a new button that appears in the breadcrumb bar next to the Course Themes and Edit Mode buttons and is shaped like an eye. Clicking on the Student

Preview button moves the faculty member into Student Preview mode. While in Student Preview mode the instructor can interact with the course as a student, including taking quizzes/tests, submitting assignments, posting to forums, posting to blogs, etc.



By default, the instructor is prompted upon exit as to whether the preview student and all of the data created as the preview student is deleted (the default) or kept.



An instructor would keep the data to be able to check grade calculations, for example, or verify other behaviors that requires being able to view student activity -- in this case, the preview student's activity. After exiting Student Preview mode and keeping the data, the faculty member can navigate to areas of the course where they can view that preview student's activity, such as the Grade Center. The preview student is clearly identified by the appended "_previewuser" text on the username and last name.

To delete any retained data, the instructor must re-enter Student Preview and exit again, this time choosing "Delete the data" at the prompt. Choosing to delete the data unenrolls the preview student from the course (and, if not in use in any other of the instructor's courses, deletes it from the system). All activity conducted or created as the preview student is removed from the course permanently. This includes attempts, submissions, grades, posts, etc.

https://help.blackboard.com/en-us/Learn/9.1_2014_04/Instructor/130_Student_Performance/Student_Preview

Test Availability Exceptions - Test availability exceptions is a set of new settings on the Test Options page, available only after the test is added to a content area. Select one or more groups of students and make a number of exceptions to the already established availability settings. Exceptions can be used to provide an accommodation for student(s). Exceptions can be created for:

- Number of attempts
- Timer
- Availability
- Force completion

TEST AVAILABILITY EXCEPTIONS

*Click **Add User or Group** to search for course users and groups to add to the exception list. Timer and force completion must be enabled in the previous test availability step to enable those settings for exceptions. If you choose to use groups, you must make the group unavailable if you do not want students to see group members. Click **Remove all Exceptions** to delete all exceptions for the test.*

Name	Attempts	Timer	Availability
Demo Instructor 92	Multiple Attempts <input type="text" value="2"/>	<input checked="" type="checkbox"/> 180 <input type="checkbox"/> Auto Submit	After: 06/24/2015 09:00 AM Until: 06/25/2015 11:59 PM <input type="button" value="x"/>
Demo Instructor 91	Single Attempt <input type="text"/>	<input checked="" type="checkbox"/> 120 <input type="checkbox"/> Auto Submit	After: 06/24/2015 09:00 AM Until: 06/25/2015 11:59 PM <input type="button" value="x"/>

https://help.blackboard.com/en-us/Learn/9.1_2014_04/Instructor/110_Tests_Surveys_Pools/020_Test_and_Survey_Options

Show Test Results and Feedback to Students

Feedback Mode

SHOW TEST RESULTS AND FEEDBACK TO STUDENTS

Test results and feedback are available to students after they complete a test. Set up to two rules to show results and feedback. Rules occur based on the events selected. Each rule specifies when and what to show students; such as scores, answers, and feedback for each question.

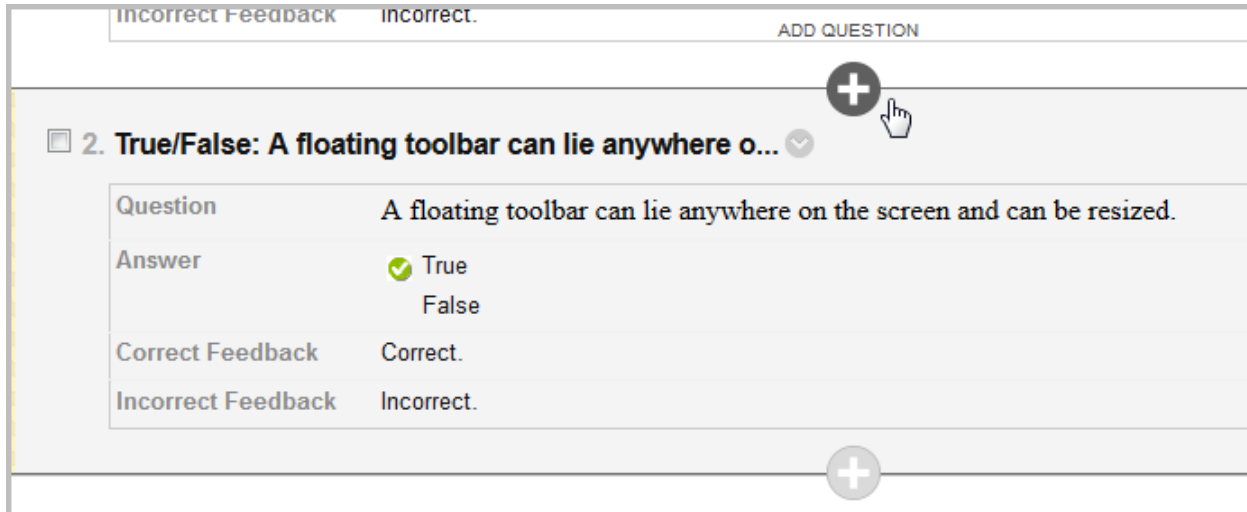
When	Score per Question	Answers	Feedback	Show Incorrect Questions
After Submission <input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/> All Answers <input checked="" type="checkbox"/> Correct <input checked="" type="checkbox"/> Submitted	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
----Choose----				
After Submission <input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> All Answers <input type="checkbox"/> Correct <input type="checkbox"/> Submitted	<input type="checkbox"/>	<input type="checkbox"/>
One-time View <input type="checkbox"/>				
On Specific Date <input type="checkbox"/>				
After Due Date <input type="checkbox"/>				
After Availability End Date <input type="checkbox"/>				
After Attempts are graded <input type="checkbox"/>				

Score Shows the final score out of points possible to students.

<i>All Answers</i>	Shows all answer options for certain question types, such as multiple choice.
<i>Correct</i>	Shows the correct answers.
<i>Submitted</i>	Shows all the student's submitted answers.
<i>Feedback</i>	Shows instructor generated feedback messages for each question.
<i>Show Incorrect Questions</i>	Shows the questions the student answered incorrectly or partially incorrectly.

https://help.blackboard.com/en-us/Learn/9.1_2014_04/Instructor/110_Tests_Surveys_Pools/020_Test_and_Survey_Options

Adding Questions to a Test - Before students take a test, you can add new questions exactly where you want them on the test canvas. Click the plus sign before or after another question and choose a question type.



https://help.blackboard.com/en-us/Learn/9.1_2014_04/Instructor/110_Tests_Surveys_Pools/010_Create_Tests_and_Surveys

Due Date and Late Submissions - A new setting lets you decide whether or not to allow a student to take a test after the due date has passed. If students are not allowed to take a test after the due date has passed, they will receive a message telling them the test cannot be completed because the due date has passed.

When you allow late submissions, they are clearly marked on the Needs Grading page, the View All Attempts page, the Review Test Submission page, and the Grade Details page.

DUE DATE

Set the date the assessment is due. Optionally, do not allow students to take a test once the due date has passed.


*Submissions are accepted after this date, but are marked **Late**.*

Due Date

Enter dates as mm/dd/yyyy. Time may be entered in any increment.

Do not allow students to start the Test if the due date has passed.
Students will be unable to start the Test if this option is selected.

https://help.blackboard.com/en-us/Learn/9.1_2014_04/Instructor/110_Tests_Surveys_Pools/020_Test_and_Survey_Options

Submit a Test for a Student – You can submit a test’s attempt on behalf of a student if the student was unable to complete the submission due to a connection or computer issue. The test will show in the Grade Center as Attempt in Progress with its icon  in the appropriate cell.

To access the Test Information, click on View Attempt and expand Test Information.

Test Information

Current Grade - out of 4 points

Status In Progress

Attempt Score - out of 4 points

Started Date 7/8/15 11:54 AM

Submitted Date 7/8/15 11:54 AM


Clear Attempt *Click **Clear Attempt** to clear this user’s attempt.*

Edit Test *Click **Edit Test** to make changes.*

Instructions Do this test at your leisure.

https://help.blackboard.com/en-us/Learn/9.1_2014_04/Instructor/110_Tests_Surveys_Pools/150_Resolve_Issues_With_Tests

Test Access Log – Access Log provides information about student interactions with a test attempt. Instructors and other users who are granted permission can view the Access Log for a test from the Attempts page of the test.

User: Chris Casper (Attempt 1 of 1) 

View: Tests

Test Information

Current Grade – out of 50 points

Status Needs Grading

Attempt Score 0 out of 50 points

Time Elapsed 4 minutes. Access Log

Started Date 6/7/13 5:25 PM

Submitted Date 6/7/13 5:29 PM

Clear Attempt *Click **Clear Attempt** to clear this user's attempt.*

Edit Test *Click **Edit Test** to make changes.*

Instructions

The access log shows a list of every interaction a student engaged in when taking a test. If a student claims to have started a test, the log will show the time the test was started. If a network or internet disruption occurred during the test for example, the log would show an unusual gap in the time.

Center > Grade Test: Unit 1 Quiz ✕

Access Log

The Test Time column shows times relative to the start of the test and the Time Spent column shows the time between the current Access Type and the previous Access Type. Time format is: mm:ss.

Date and Time	Access Type	Test Time	Time Spent*
6/7/13 5:25:13 PM	Test started	00:00	00:00
6/7/13 5:25:35 PM	Saved question 1	00:21	00:21
6/7/13 5:25:45 PM	Saved question 2	00:31	00:10
6/7/13 5:25:55 PM	Saved question 3	00:41	00:09
6/7/13 5:27:38 PM	Saved question 4 multiple times over a period of: 01:41	02:24	01:42
6/7/13 5:29:17 PM	Test submitted	04:03	01:38

*The times appearing under the Time Spent column may not accurately represent the time the Student spent on each question; the Student may have looked at other questions before answering and saving individual questions.

https://help.blackboard.com/en-us/Learn/9.1_2014_04/Instructor/110_Tests_Surveys_Pools/150_Resolve_Issues_With_Tests




Tests - Calculated Formula Questions - Instructors can select the number of decimals or significant figures for the correct answers generated by the system.

DEFINE VARIABLES				
	Variable Name	Minimum Value	Maximum Value	Decimal Places
1.	x	<input type="text" value="2.0004"/>	<input type="text" value="8"/>	<input type="text" value="2"/>
2.	y	<input type="text" value="16"/>	<input type="text" value="32"/>	<input type="text" value="2"/>

ANSWER SET OPTIONS	
Calculate Answers to	<input type="text" value="2"/> <input type="button" value="Decimal"/> <input type="button" value="Significant figures"/>
Number of Answer Sets	<input type="text" value="5"/>
Correct Answer Format	<input type="text" value="Normal"/>

https://help.blackboard.com/en-us/Learn/9.1_2014_04/Instructor/110_Tests_Surveys_Pools/100_Question_Types/Calculated_Formula_Questions

Grading: Delegated Grading - Instructors can delegate grading to specific users.

Grading Options			
<input type="checkbox"/> Enable Anonymous Grading <input checked="" type="checkbox"/> Enable Delegated Grading			
Show <input checked="" type="checkbox"/> All Possible Graders <input type="checkbox"/> All Assigned to Grade <input type="checkbox"/> All Unassigned Graders			
▲ Grader	Submissions to Grade	View Settings B	Reconcile Grades C
 Cathy Chu Instructor	<input type="text" value="All Submissions"/>	<input checked="" type="checkbox"/> Can view other graders' scores, feedback, and notes	<input checked="" type="checkbox"/>
 James Strand Instructor	<input type="text" value="All Submissions"/>	<input checked="" type="checkbox"/> Can view other graders' scores, feedback, and notes	<input checked="" type="checkbox"/>
 Monica Gonzales Teaching Assistant	<input type="text" value="Random Set"/> <input type="text" value="8"/>	<input type="checkbox"/> Can view other graders' scores, feedback, and notes	<input type="checkbox"/>

A. Use the drop-down list next to each grader's name to assign submissions to grade:

- All Submissions

- Random Set: Grade a random set of the selected number of students. If multiple graders are assigned to grade a random set, students are distributed evenly before any student is included in multiple random sets.
 - Groups: Grade all students who are part of the selected course groups.
 - None
- B. All instructors in a course can see what other graders assigned. If you want other roles to also view scores, feedback, and notes added by others, select the check box in the View Settings column.
- C. In the Reconcile Grades column, view who can determine the final grade and feedback for each student. All instructors can reconcile grades.


https://help.blackboard.com/en-us/Learn/9.1_2014_04/Instructor/100_Assignments/050_Grade_Assignments/020_Delegated_Grading

Grading: Anonymous Grading - Instructors can hide student names from submitted assignments for anonymous grading.

Grading Options

You can choose to hide student names from submission attempts during grading, making them anonymous. You can also choose to delegate grading to multiple graders. Each grader provides separate grades, feedback and notes to students. Users with the ability to reconcile grades may review all the grades given to a submission and set the official grade for the attempt. By default, instructors have reconciling abilities.

Enable Anonymous Grading
Student names are hidden during the grading process.

Disable Anonymous Grading 

Enter dates as mm/dd/yyyy

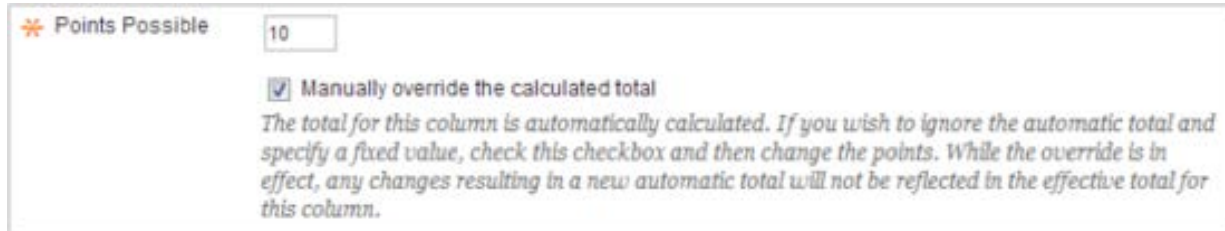
Upload Assignment: Assignment 5

ASSIGNMENT INFORMATION

<p>Points Possible</p> <p>20</p>	<p>Anonymous Grading</p> <p>Anonymous grading is currently turned on for this assignment. To remain anonymous, do not include your name or other identifying information in your assignment submission.</p>
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https://help.blackboard.com/en-us/Learn/9.1_2014_04/Instructor/100_Assignments/050_Grade_Assignments/010_Anonymous_Grading

Test Total Points Adjustment - In an earlier release, a change was made to Grade Center columns that were automatically created to show test results. (Points Possible could not be changed.) In this release, you can adjust the total Points Possible for a test. This is done in the test's column heading under Edit Column.

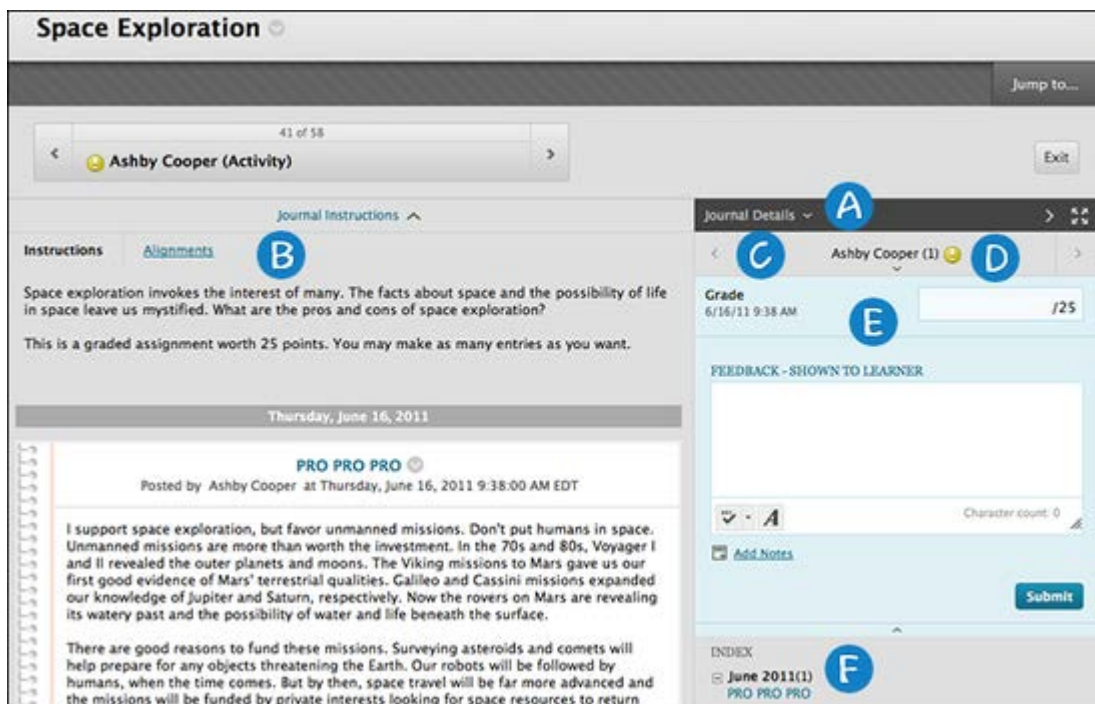


✱ Points Possible

Manually override the calculated total

The total for this column is automatically calculated. If you wish to ignore the automatic total and specify a fixed value, check this checkbox and then change the points. While the override is in effect, any changes resulting in a new automatic total will not be reflected in the effective total for this column.

Inline Grading Updates – Inline Grading has been expanded to include content created items. Assignment, Blog, Journal and Wiki instructions have been removed from the details panel and is now above the content for quick reference.



- A. In the sidebar, you can expand the Journal Details section to display information about the current selection, including the number of entries and comments. Click the right-pointing arrow to collapse the sidebar for more viewing room for entries. Click the four arrows to view the journal entries and sidebar in full screen.
- B. Below the action bar, the Journal Instructions are expanded by default. You can minimize them. Click Alignments to add alignments.

- C. To view all course members, click the down-pointing arrow next to the user's name to view a list and select a member. The selected member's entries appear in the content frame. Use the left- and right-pointing arrows to navigate to the previous or next student. Optionally, click Show Empty Journals.
- D. For graded journals, icons designate the status of a user's activity. The needs grading icon—the exclamation mark—indicates that a user has met the minimum activity for grading you set for the journal. The in progress icon appears when a user has some activity, but has not yet met the minimum number required to trigger needs grading status.
- E. In the grading sidebar, provide a grade and feedback for the student.
- F. The Index section displays the titles of the entries created by an author during the selected time period. Click the minus sign to collapse the title list.

https://help.blackboard.com/en-us/Learn/9.1_2014_04/Instructor/080_Collaboration/040_Journals/030_Grade_Journals

SafeAssign Integration - SafeAssign is integrated into regular Blackboard Learn assignments.

Submission Details

If any students are enrolled in more than one group receiving the same assignment they will submit more than one attempt for this assignment. It may be necessary to provide these students with an overall grade for the assignment.

Assignment Type	Individual Submission
Number of Attempts	Single Attempt ▼
Plagiarism Tools	<input checked="" type="checkbox"/> Check submissions for plagiarism using SafeAssign <i>SafeAssign only supports English-language submissions. See Blackboard Help for more details. If SafeAssign is enabled with Anonymous Grading, SafeAssign Originality Reports will be hidden from Instructors until Anonymous Grading is disabled. However, Students may still be able to see SafeAssign Originality Reports depending on the state of the "Allow students to view SafeAssign originality report for their attempts" setting.</i>
	<input checked="" type="checkbox"/> Allow students to view SafeAssign originality report for their attempts <input type="checkbox"/> Exclude submissions from the Institutional and Global References Databases

SafeAssign Originality Report Changes - The SafeAssign originality report has been changed in the following ways:

- The report has been updated with a new look and feel. The report now displays multiple attachments.
- The email option has been removed. While viewing the report, you can "print to pdf" either natively or using a plug-in based on the operating system and browser combination that you are using to create an accessible PDF. Then, you can share the PDF in multiple ways, including secure email.

- Each source now has a color unique to the source. Text matching the source is highlighted in the unique source color. There are a maximum of 30 different colors. This matches the maximum of 30 different sources.
- By default, all citation source highlighting is on. Instructors can click Show/Hide All Highlighting to turn source highlighting off and on for all sources at once.
- The report layout has been improved for narrow screens. The report information and citations now appear at the top of the submission when instructors reduce the width of the viewing area.
- Instructors click Select Sources and Resubmit to determine which sources they want to include in the next report. By default, all sources are included. Instructors can clear the check box for each source to exclude from the results. This behavior is the reverse of previous releases.
- The page instructors are redirected to after resubmitting a paper has been updated to be more in line with the styling of the new report.

During the redesign of the SafeAssign originality report, it became clear that the mixed script count was potentially showing misleading and confusing information. The mixed script count identifies the potential of multiple scripts used in an assignment to hide acts of plagiarism. It was discovered that the count was based on the number of words or sentences in the text and was only triggered by Cyrillic. The count should be based on all of the ways multiple scripts can be used to avoid plagiarism detection. Also, the areas where each script was used were not identified in the document and had to be manually located. For these reasons, while the originality report continues to alert you to any use of mixed-script characters within individual words anywhere in a submission, the word count will not be available until it can be accurate for all script combinations and all instances can be highlighted in the report.

https://help.blackboard.com/en-us/Learn/9.1_2014_04/Instructor/100_Assignments/025_Use_SafeAssign

Course Message Notifications - Course messages are private and secure text-based communication that occurs within a course and among course members. Although similar to email, you must be logged into a course to read and send course messages.


Course messages are part of notifications. Anyone enrolled in a course can receive notification that they have new messages from the Updates area in the Global Notifications menu, in the What's New module on the Notifications Dashboard tab.

Course Message Test on Tuesday from Demo Instructor 100 Received [Open](#) [Dismiss](#)

1 minute ago

In F99 DEMO101-99 Demo. Course 101

What's New



Edit Notification Settings
Actions ▾

- ▶ **Announcements (1)** ⌵
- ▼ **Course Messages (1)** ⌵

Test on Tuesday from Demo Instructor 100 ⌵
 F99 DEMO101-99 Demo. Course 101

Last Updated: June 29, 2015 12:40 PM

https://help.blackboard.com/en-us/Learn/9.1_2014_04/Instructor/060_Communication/060_Course_Messages

Define “Score Attempts Using” setting from the “Options” page - This is a workflow improvement to ensure you know about and can easily find this setting for tools that support multiple attempts.

Submission Details

If any students are enrolled in more than one group receiving the same assignment they will submit more than one attempt for this assignment. It may be necessary to provide these students with an overall grade for the assignment.

Assignment Type	Individual Submission	
Number of Attempts	Multiple attempts ▾	
Maximum Attempts	2	
Score attempts using	<div style="border: 1px solid #ccc; padding: 2px;"> Last Graded Attempt ▾ Last Graded Attempt Highest Grade Lowest Grade First Graded Attempt Average of Graded Attempts </div>	
Plagiarism Tools	Plagiarism using SafeAssign <i>English-language submissions. See Blackboard Help for more details.</i> <i>If SafeAssign is enabled with Anonymous Grading, SafeAssign Originality Reports will be hidden from Instructors</i>	

https://help.blackboard.com/en-us/Learn/9.1_2014_04/Instructor/100_Assignments/030_Multiple_Assignment_Attempts

Grading Schemas Greater Than 100% - Instructors can now make the uppermost value in a grading schema greater than 100%. For example, if a student earns 100% or more, an instructor may choose to assign A+ to those scores.

Grades Scored Between	Will Equal	Grades Manually Entered as
100 % and 120 %	A+	A+
94 % and Less Than 100%	A	A
82 % and Less Than 94%	B	B
72 % and Less Than 82%	C	C
65 % and Less Than 72%	D	D
0 % and Less Than 65%	F	F

https://help.blackboard.com/en-us/Learn/9.1_2014_04/Instructor/120_Grade_Center/010_Customize_Grade_Center/030_Grading_Schemas

Portfolio Improvements - Portfolios are now accessed from the global navigation and have a new authoring canvas. Instructors can create portfolio assignments.

https://help.blackboard.com/en-us/Learn/9.1_2014_04/Instructor/030_Navigation/Portfolios


Achievements - Being rewarded is a powerful extrinsic motivator. One of the best rewards is recognition for a job well done. Providing these opportunities for rewarding students throughout your course can keep students motivated and create a map of what they can learn.

Giving recognition for student achievements is also becoming the new standard for verifying learning. You can use certificates and open badges to round out a grade. You can provide details and examples of exactly what students achieved in your course.

Achievements

An achievement is an indicator of an accomplishment, skill, competency, or interest students can achieve. Create achievements for course completion, a milestone or create a custom achievement.

Create Achievement ▾



1st Assignment

Custom

You are well on your way!

Recipients(1)

https://help.blackboard.com/en-us/Learn/9.1_2014_04/Instructor/130_Student_Performance/050_Achievements

Date Management – Use the date management tool to easily adjust all content and tool dates in your course. Accessed on the Control Panel in the Course Tools section, you can choose to adjust dates automatically or individually from one convenient location.

Date Management

*Automatically adjust all content and tool dates for this course. Select **Use Course Start Date** or **Adjust by Number of Days** to adjust the dates accordingly. You can also review all dates and adjust them later. [More Help](#)*

SELECT DATE ADJUSTMENT OPTION

Use Course Start Date ⓘ **A**

Adjust by Number of Days ⓘ

Shift all dates by

Number of Days value range is from -999 to 999. Negative numbers adjust the dates back. Positive numbers adjust the dates forward.

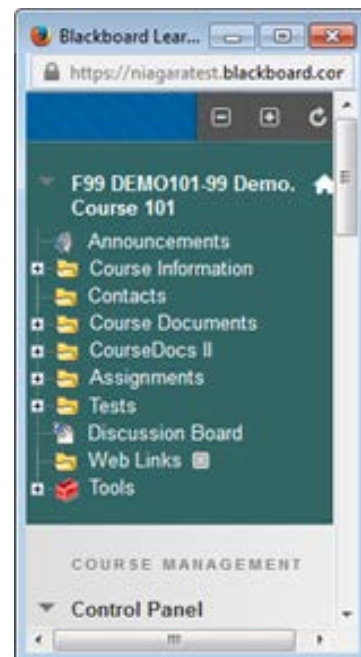
List All Dates For Review ⓘ **B**

Ready to get started?

Start

https://help.blackboard.com/en-us/Learn/9.1_2014_04/Instructor/090_Course_Content/020_Reuse_Content/070_Date_Management

Course Menu - Viewing the folder structure of the course now always opens in a new window, to ensure users have the space needed to read the expanded contents.





Check Course Links - The Check Course Links tool allows Instructors to check the links to Course Files that have been added to a Course. For example, if an item in Course Files is deleted after the Instructor has created a link to the item in a Course, the Check Course Links tool detects this and makes the Instructor aware of the broken link. Depending on the situation, some broken links can be repaired; while others cannot.

(You will need to make this tool available in Tool Availability within the Customization area.)

Broken Links: F99 DEMO101-99 Demo. Course 101

The Broken File Links report displays links that are pointing to deleted files or those with broken paths.

Course Items	Location	Status	Version
 Audio: JFK Speech Attachment: jfk_1961_0525_moon_64kb.mp3	/courses/1159_DEMO101_28AB/Voice Authoring test # 2.mp3	 Repairable permission error	Current

https://help.blackboard.com/en-us/Learn/9.1_2014_04/Instructor/090_Course_Content/020_Reuse_Content/060_Check_Course_Links

Bulk Delete – Deleting multiple areas at one time is useful if you want to remove the entire contents of an area in the course. For example, this can be useful if you want to delete all Announcements after importing a course archive.


Caution - Anything deleted using Bulk Delete cannot be recovered!

https://help.blackboard.com/en-us/Learn/9.1_SP_10_and_SP_11/Instructor/030_Course_Options/Bulk_Deleting_Course_Information

Manage Users – This feature replaces the **Blackboard Add Course Staff** that was in the **My Apps** tab.


Select Customization in the Control Panel of your course and click on Tool Availability. Scroll down to locate Manage Users and click the box in the first column to select it. Click Submit.

You can add staff to courses and organizations with the Instructor, Assistant or Student roles. You will also be able to delete the added users.



Add Users by Role

Add one or more users, specifying the role to grant them.



Remove Other Users by Role

Remove one or more users from this course, optionally specifying particular role(s). You **can't** use this tool to remove yourself.

Reminder: Users managed by this tool are only provided access to this Blackboard course shell or organization. They are not officially enrolled in any Niagara College course or academic program/plan using this tool. They will not appear in any timetables, class lists, official grade entry systems, etc., nor will they receive any additional access to any other system. All official enrolment of instructors must be done through the Scheduling department and all official enrolment of students must be done through the Registrar's Office.

Add Users by Role

Add one or more users, specifying the role to grant them. [More Help](#)

* Indicates a required field. Indicates unsaved changes.

Cancel Submit

SELECT USERS

Specify one or more users to enrol, by typing their username

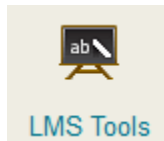
* Username(s)
Enter one or more usernames separated by commas, e.g. mary,mungo,midge

* Course Role

Instructor
 Teaching Assistant
 Student

Pick the appropriate Role

Official Grades Submission – Entering Official Grades is now done using a LMS Grade Tool that is located in My Apps. Documentation is available on the Computing web site.



Documentation –

http://www.niagaracollege.ca/its/wp-content/uploads/sites/46/2015/08/Official_Grade_Submission.pdf

Missing Announcements using Blackboard Mobile Learn Application- Some Students have stated that they are not seeing the Announcements from classes when using the Blackboard Mobile Learn Application. See the following Documentation

<http://www.niagaracollege.ca/its/wp-content/uploads/sites/46/2016/01/Missing-Announcements-in-Blackboard-Mobile-Learn-App.pdf>