

## What is eduroam?

It is a secure wireless network service that allows faculty, staff, and students to use their home institution's wireless credentials to access wireless networks when visiting other eduroam participating institutions.

### Why should I use eduroam?

- Mobile secure access
- Eliminates the need for guest account when visiting participating campuses
- Seamless transition to other campuses and locations with eduroam implemented
- Free wireless while visiting other locations
- For the eduroam map:  
[https://monitor.eduroam.org/map\\_service\\_loc.php](https://monitor.eduroam.org/map_service_loc.php)

### Who is it meant for?

All faculty, students and guests visiting other campuses. The Niagara Secure Wi-Fi is still meant for those who are at our campus.

## Need help connecting?

Visit us at the Library in NOTL or Welland.

EMAIL: [itshelpdesk@niagaracollege.ca](mailto:itshelpdesk@niagaracollege.ca)

PHONE: 905-735-2211 ext. 7642

For more information on eduroam:

<https://www.eduroam.org/>

# eduroam

*This Pamphlet Online*  
<https://its.niagaracollege.ca/>

## How to Guides on the following topics:

Blackboard

Windows 10

Office 365

OneDrive

Skype for Business

<https://its.niagaracollege.ca/>

### Niagara College Help Desk

Monday-Thursday 8:30am to 10:00pm

Friday 8:30am to 4:30pm

Phone: 905-735-2211 ext. 7642

<https://its.niagaracollege.ca/>



*Before you visit other colleges*

## Contents

- What is eduroam?
- How to connect



# How to connect to the eduroam network

## Android

1. On your Android device,
  - Settings
  - Tap Wireless & networks
  - Wi-Fi settings.
2. Tap eduroam.
3. Make sure that for EAP method, PEAP is selected.
4. Tap Phase 2 authentication, and then select MSCHAPV2.
5. Enter:
  1. Username: **Your Blackboard email**
  2. Password: **Your Blackboard password.**
  3. CA certificate and User certificate are both Unspecified.
6. Tap Connect.
7. If asked to accept a College certificate, click Yes.

## iOS

1. Settings
2. Click Wi-Fi. (Make sure Wi-Fi is on)
3. Click the eduroam network
  - Username: Blackboard email
  - Password: Blackboard password
  - Click Join
4. Click Accept to accept the Niagara Eduroam security certificate
5. A tick will appear next to eduroam when the iPhone connects to the network.

## Laptop Windows

1. Click the Network icon (bottom left of your screen in the task bar)
2. Select eduroam
3. Make sure to fill in the following:
  - a. Network name: **eduroam**
  - b. Security type: **WPA2-Enterprise**
  - c. Encryption type: **AES**
  - d. Start this connection automatically.
4. Accept the security certificate if prompted

## Laptop iOS

1. Click the Wi-Fi menu icon
2. Select eduroam Wi-Fi network from the list of available networks.
3. Enter your Blackboard email and password
4. Check "Remember this network"

To disconnect from the eduroam wireless network, turn the wireless off.



## Sync your AirNC-Secure and eduroam accounts

1. Scan the QR code or navigate to: <https://cat.eduroam.org/?idp=2111>
2. Click: **Download your eduroam installer** if it's the correct system.
  - If it's not showing the right system Click: **Select another**
3. Open the **Downloaded file**
4. Click: **Run**
5. Follow the prompts.

Make sure you log in with your School Email



For the eduroam map visit:

- <https://www.eduroam.org/where/>

For more about eduroam visit their official site at:

- <https://www.eduroam.org/>