Network File Shares - Mac

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Getting Started

Multi-factor Authentication

If you need to connect off campus to the network file shares N, G or I drives, you are required to use Multi-Factor Authentication (MFA), ITS is recommending all users install and use the Microsoft Authenticator app for MFA on your Android or iOS device. You will also have to set your preferred MFA option to 'Notify me through app' in your Office 365 account. The Microsoft Authenticator app is available from the Apple App Store and Google Play Store.

Full instructions to setup MFA can be found here: https://its.niagaracollege.ca/multi-factor-authentication/

Connecting from Off Campus

1. Visit the App Store and download the **Microsoft Remote Desktop** app

2. Open the app and select the **Workspaces** tab. Click **Add Workspace**.
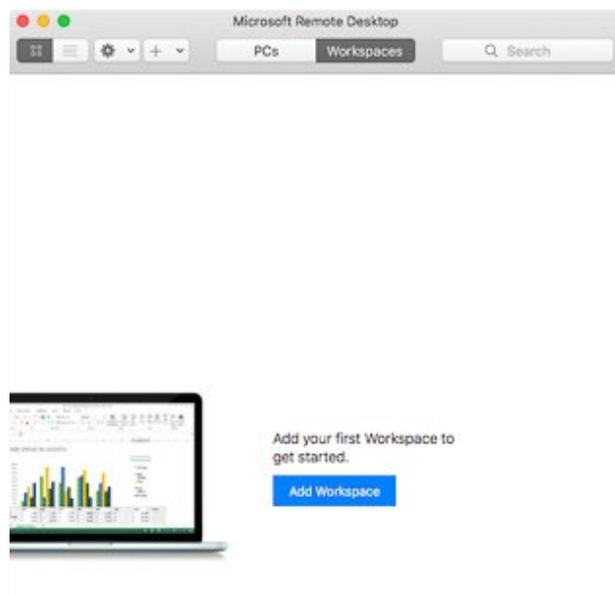
3. Copy the URL https://niagaracollegeremoteapps-ncstudents.msappproxy.net/rdweb/feed/webfeed.aspx and place it in the **Add Workspace** field.

Add Workspace

Email or workspace URL

Cancel   Add
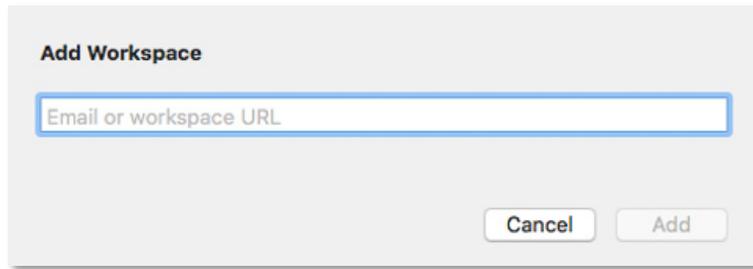
4. The dialog should expand indicating that there is a workspace associated with the URL and offers a drop-down to manage user accounts that will be used with this connection. Leave this on **Ask when required** for now and click the **Add** button.

Add Workspace

geremoteapps-ncstudents.msappproxy.net/rdweb/feed/webfeed.aspx

A workspace is associated with this URL.

Workspace URL:

https://niagaracollegeremoteapps-ncstudents.msappproxy.net /rdweb/feed/webfeed.aspx

Links to remote apps, PCs and files will be downloaded and automatically updated if you add the workspace.

User account: Ask when required

If you continue, you will be asked for a user account that will be used to add the workspace.

Privacy settings for managed resources are preset by your organization. Learn more

Cancel   Add

5. Provide your campus credentials when prompted, then hit **Continue**.

Enter Your User Account

This user account will be used to add a workspace from niagaracollegeremoteapps-ncstudents.msappproxy.net.

Username: johndoe@niagaracollege.ca

Password: ••••••••••••

☐ Show password

Cancel   Continue
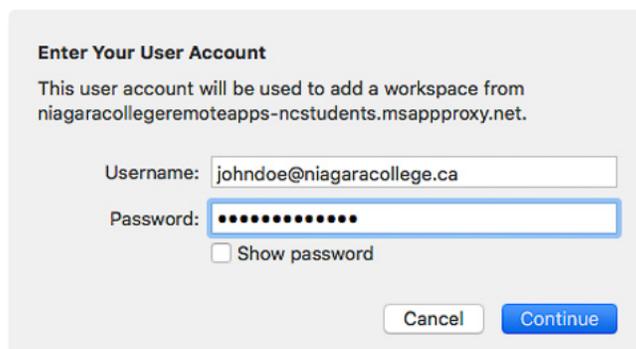
6. The N, G, and I drives are now available. Double click one of the drives to connect.
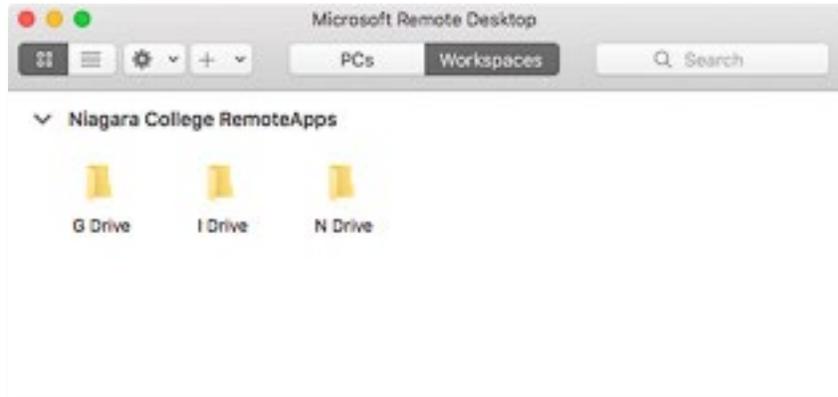
When the dialog appears signifying that the certification could not be verified, click **Continue**.
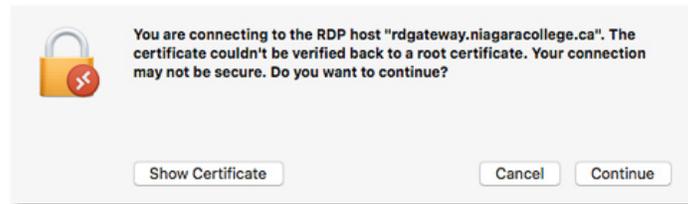
7. In the **Microsoft Authenticator** app, a confirmation message will appear. Click **Approve** to validate the connection. If you chose to have **Microsoft** call you, you should receive a phone call shortly. Follow the prompts to validate the call.
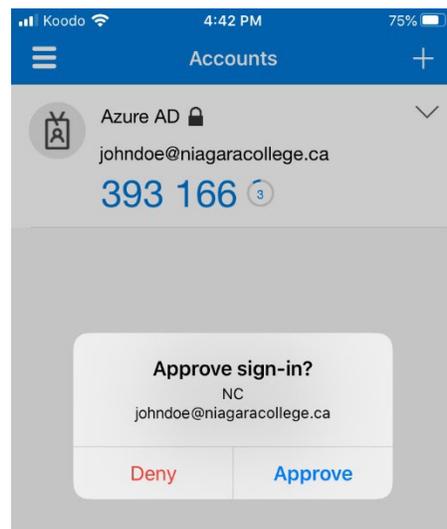
8. You will now be connected to the remote drive.