Network File Shares -Mac

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Getting Started

Multi-factor Authentication

If you need to connect off campus to the network file shares N, G or I drives, you are required to use Multi-Factor Authentication (MFA), ITS is recommending all users install and use the Microsoft Authenticator app for MFA on your Android or iOS device. You will also have to set your preferred MFA option to 'Notify me through app' in your <u>Office 365 account</u>. The Microsoft Authenticator app is available from the Apple App Store and Google Play Store.

Full instructions to setup MFA can be found here: <u>https://its.niagaracollege.ca/multi-factor-authentication/</u>

Connecting from Off Campus

1. Visit the App Store and download the Microsoft Remote Desktop app



2. Open the app and select the **Workspaces** tab. Click **Add Workspace**.



3. Copy the URL <u>https://niagaracollegeremoteapps-</u>

ncstudents.msappproxy.net/rdweb/feed/webfeed.aspx and place it in the Add Workspace field.

mail or workspace URL	

4. The dialog should expand indicating that there is a workspace associated with the URL and offers a drop-down to manage user accounts that will be used with this connection. Leave this on **Ask when required** for now and click the **Add** button.

geremoteapps-	ncstudents.msappproxy.net/rdweb/feed/webfeed.	aspx
A workspace is as	sociated with this URL.	
Workspace URL		
https://niagara /rdweb/feed/web	acollegeremoteapps-ncstudents.msappproxy.net ofeed.aspx	
Links to remote ar		
updated if you add	pps, PCs and files will be downloaded and automatically d the workspace.	
updated if you add	pps, PCs and files will be downloaded and automatically d the workspace. Ask when required	\$
User account: If you continue, you	pps, PCs and files will be downloaded and automatically d the workspace. Ask when required ou will be asked for a user account that will be used to add	0
User account: If you continue, yo the workspace. Privacy settings for Learn more	pps, PCs and files will be downloaded and automatically d the workspace. Ask when required bu will be asked for a user account that will be used to add or managed resources are preset by your organization.	0

5. Provide your campus credentials when prompted, then hit **Continue**.

This user account w niagaracollegeremo	vill be used to add a workspace from teapps-ncstudents.msappproxy.net.					
Username:	johndoe@niagaracollege.ca					
Password:	•••••					
	Show password					
	Cancel Continue					

6. The N, G, and I drives are now available. Double click one of the drives to connect.



When the dialog appears signifying that the certification could not be verified, click **Continue**.

6	You are connecting to the RDP host "rdgateway.niagaracollege.ca". The certificate couldn't be verified back to a root certificate. Your connection may not be secure. Do you want to continue?					
	Show Certificate	Cancel	Continue			

 In the Microsoft Authenticator app, a confirmation message will appear. Click Approve to validate the connection. If you chose to have Microsoft call you, you should receive a phone call shortly. Follow the prompts to validate the call.



8. You will now be connected to the remote drive.

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Network	ScannetDocs	2020-03-15 3-40 PM	File folder				