

VPN Guide – Laptop Program and Corporate Devices

VPN Client Install

The VPN client can be downloaded from <https://vpn.niagaracollege.ca/>

If prompted, you can login using your Niagara College credentials.

Select and Download the appropriate client.



paloalto
NETWORKS®

GlobalProtect Portal

[Download Windows 32 bit GlobalProtect agent](#)

[Download Windows 64 bit GlobalProtect agent](#)

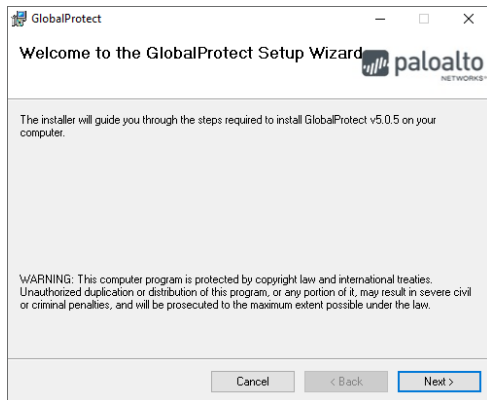
[Download Mac 32/64 bit GlobalProtect agent](#)

Windows 32 bit OS needs to download and install Windows 32 bit GlobalProtect agent.

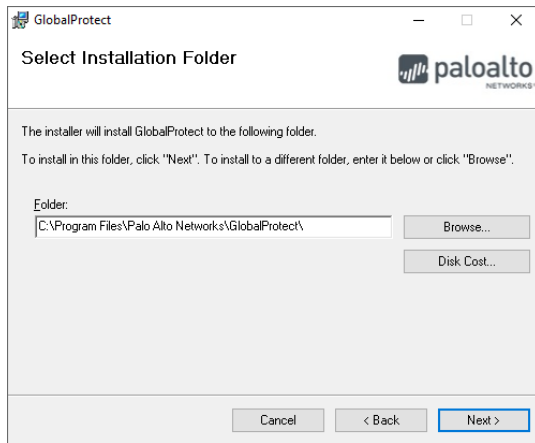
Windows 64 bit OS needs to download and install Windows 64 bit GlobalProtect agent.

Mac OS needs to download and install Mac 32/64 bit GlobalProtect agent.

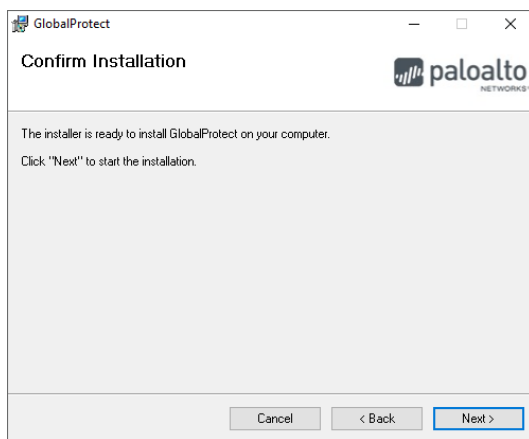
Run the installer (e.g. GlobalProtect64.msi) and click “Next”.



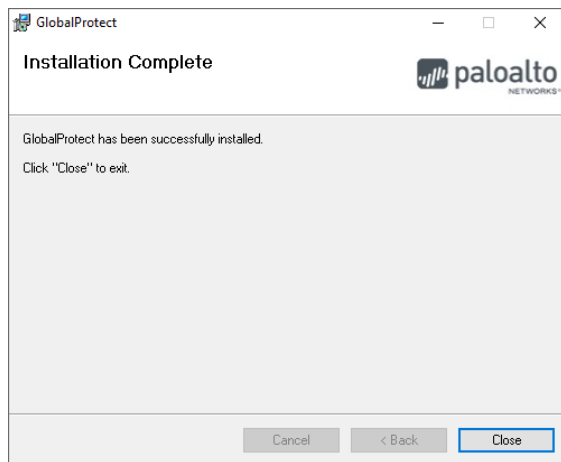
Then click “Next” again.



Then click “Next” again.



After the installation is complete click "Close".

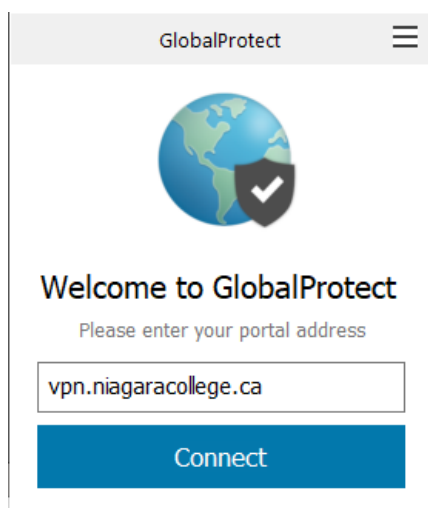


After the installer exits you will have to configure GlobalProtect, to do this please follow the steps in the next section.

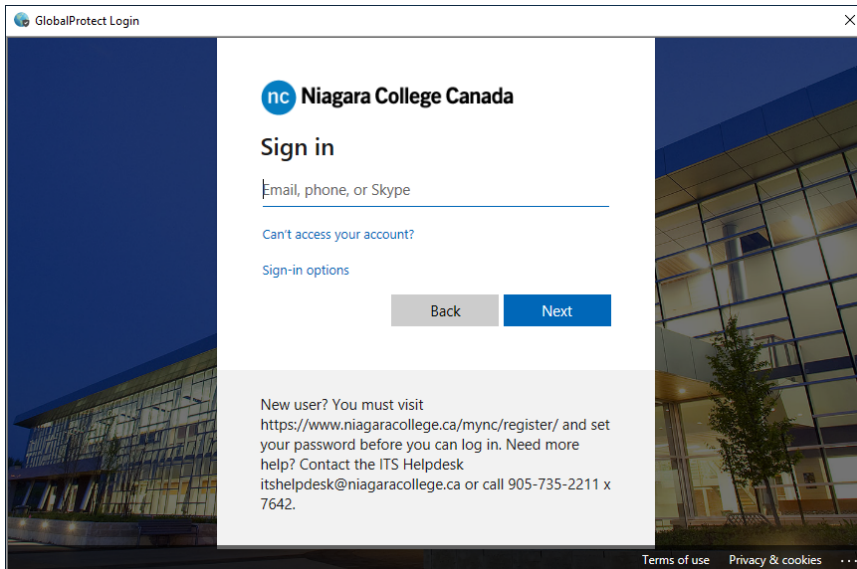
In the system tray (Bottom right corner for your screen) you should see a new icon that looks like a small gray globe. You may have to expand the system tray by clicking the arrow in order to see the icon.



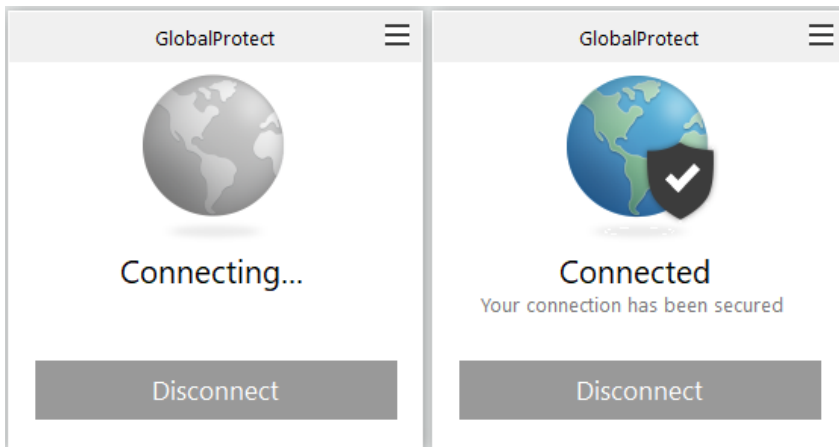
Click on the icon and it will open a small window where you can enter the GlobalProtect portal address. Enter "vpn.niagaracollege.ca" in that field and click "Connect".



You may be prompted to log in using your Niagara College credentials through a Microsoft Login Page. However, this authentication may already be satisfied if you have recently logged into vpn.niagaracollege.ca to download the agent.



Once authenticated GlobalProtect will continue to connect.



To connect to or disconnect from the GlobalProtect VPN click on the GlobalProtect icon in the system tray (lower right corner of your screen).



Note: If the icon is not in the system tray you may have to start the application.

You can do this by opening the start menu and searching for “GlobalProtect”



To establish a connection click “Connect” and to disconnect click “Disconnect”.
Note: if it has been less than 1 hour since you last connected to the VPN you may not be prompted to authenticate.

